



CODE OF CONDUCT

For Members

Preamble

This Code of Conduct has been developed under the Rules of the New Zealand Aged Care Association. It specifies the Association's expectations of its members and indicates to the public that trust and reliance can be placed on those responsible for the conduct of the health care facility concerned.

Membership implies that those responsible for the conduct of a health care facility recognise that at all times the welfare of the patient is paramount including the provision of services that are sensitive to patients' cultural, social, religious and spiritual needs. It is of utmost importance that there is constant striving to achieve and maintain high standards of health care.

Constant vigilance and zealous effort is required to attain "excellence in care".

Purpose

To provide:

- Guidelines for the establishment of high standard and management of health care services.
- A basis for the New Zealand Aged Care Association to investigate any complaint.

Code

Members of the New Zealand Aged Care Association shall:

1. Comply with all relevant legislation.
2. Follow sound financial management practices and observe the proper use of government and trust funds.
3. Have efficient and effective management structures and management systems.
4. Function in accordance with professional standards of practice.
5. Protect the rights of patients as specified in the Health and Disability Commissioner (Code of Health and Disability Services Consumers' Rights) Regulations 1996 and the Privacy Act 1993.
6. Be good employers.
7. Maintain a psychological, social and physical environment that protects the patient's safety, is culturally sensitive, and promotes the patient's well being.
8. Promote community involvement in care.
9. Uphold ethical standards.