

NZACA guidance on visiting rest homes at COVID-19 Alert Level 2

Where a rest home is situated within a COVID-19 Alert Level 2 boundary, family and non-essential visits are permitted. These visits must be agreed with by the provider. Visitors will be subject to a risk assessment screening. Should the requested visit go ahead, the time, frequency and length of visits may be restricted.

Regular health screening of staff and visitors is advised alongside the following risk assessment screening.

- All potential visitors must contact the rest home in advance to discuss the visit.
- All potential visitors must complete a health screening questionnaire prior to being allowed on site and again as they come on site.
- The number of people and the length of the visit may be determined by the rest home manager.
- Visitors may be asked for evidence of their vaccinations. This can be a vaccination card or photo of it, vaccination information from your Manage My Health app or confirmation from your GP. You can request proof of vaccination online from the Ministry of Health (note, this can take several days). Visitors can also show their text booking confirmation on their phone as evidence that they are vaccinated, assuming this booking is in the past.
- All visitors must check in using the Tracer App or manually.
- A record of all visitors into the rest home must be kept.
- Visitors may be requested by the rest home to have a negative COVID test 48 hours prior to the scheduled visit to confirm that they do not have COVID-19.
- Physical distancing of two metres should be observed between the visitor and resident.
- All visitors must wear PPE, as defined by the rest home manager, for the duration of the visit.
- Should circumstances change between the initial booking of the visit and the actual visit, the facility manager reserves the right to cancel the visit where it is deemed necessary to do so.