



**Aged Care  
Association**  
NEW ZEALAND

## CODE OF CONDUCT

This code provides guidance for Aged Care Association members, and standards that residents and families can expect to be upheld.

**Members of the Aged Care Association shall:**

- Provide an environment that protects residents' well-being and safety, including physical, cultural, psychological and spiritual
- Promote family and community involvement in residents' lives
- Protect the rights of residents as specified in the *Health and Disability Commissioner (Code of Health and Disability Services Consumers' Rights) Regulations 1996* and the *Privacy Act 2020*
- Be a good employer
- Uphold ethical standards
- Comply with all relevant legislation
- Follow sound financial management practices and observe the proper use of government and trust funds
- Have efficient and effective management structures and systems
- Function in accordance with professional standards of practice
- Alert the Association of any breach of this code of conduct

